



# Town of Rockland

## Community Electricity Aggregation Program

October 7, 2019

Dear Basic Service Customer,

The Town of Rockland approved a Community Electricity Aggregation program authorizing our community to aggregate the electricity load (usage) of those residents and businesses that are on Basic Service with National Grid. The goals of the Program are to provide you with competitive choice, longer-term price stability and more renewable energy options.

Este aviso contiene información importante de la Municipalidad acerca de su servicio eléctrico y usted debe mandar a traducir este aviso. Si tiene preguntas, comuníquese con la línea telefónica gratuita de atención al cliente llamando al (866) 220-5696.

Cette notification provenant de la ville contient des informations importantes concernant votre service d'électricité et vous devriez la faire traduire. En cas de questions, veuillez contacter le numéro gratuit du service à la clientèle au (866) 220-5696.

Notifikasyon sa a soti nan lavil la gen enfòmasyon enpòtan sou sèvis elektrisite ou ak ou ta dwe fè li tradui. Si ou gen nenpòt kesyon, tanpri rele nan nimewo telefòn gratis nimewo a kliyan nan (866) 220-5696.

Questo avviso contiene informazioni importanti della Città riguardo al Suo servizio di fornitura elettrica e dovrebbe farlo tradurre. In caso di domande, contattare il numero verde dell'assistenza clienti al numero (866) 220-5696.

Este aviso contém informações importantes da Câmara Municipal sobre o seu serviço de electricidade e o aviso deve ser traduzido. Em caso de dúvidas, ligar para o serviço de atendimento ao cliente (grátis) pelo número (866) 220-5696.

You will be automatically enrolled in the Rockland Community Electricity Aggregation program unless you choose not to participate. **YOU MUST MAIL AND POSTMARK YOUR OPT-OUT CARD ON OR BEFORE NOVEMBER 8, 2019 TO AVOID AUTOMATIC ENROLLMENT IN THE AGGREGATION PROGRAM.**

After a competitive bid process, Dynegy was selected as our Electricity Supplier with a contract term from your scheduled July 2019 meter reading to your December 2021 reading.

| Rate Class                                   | "Rockland Local Green"<br>Five (5) Percent More Local<br>Renewable Energy than Required<br>(Standard Product - No Action Required)                    | "Rockland Premium<br>100% Local Green"<br>One Hundred (100) Percent<br>Local Renewable Energy | "Rockland Basic"<br>Minimum<br>Required Renewable<br>Energy | Current National Grid<br>Basic Service  |
|--|---|---|---|---|
| Residential Customers<br>(R-1, R-2, R-4)     | \$0.10742/kWh   | \$0.12832/kWh   | \$0.10632/kWh   | \$0.13982/kWh   |
| Commercial<br>(G-1, S-1, S-2, S-3, S-5, S-6) | \$0.10742/kWh   | \$0.12832/kWh   | \$0.10632/kWh   | \$0.12184/kWh   |
| Industrial SEMA*<br>(G-2, G-3)               | \$0.10742/kWh   | \$0.12832/kWh   | \$0.10632/kWh   | \$0.12226/kWh SEMA*   |
| Duration                                     | July 2019 – December 2021<br>Rates apply to service beginning<br>and ending on the days of the month<br>that your meter is read in your service area. |   |   | Nov. 1, 2019 - April 30, 2020, Jan. 31, 2019*<br>Residential and Commercial rates<br>change every six months.<br>*Industrial rates change every three months. |

Rates indicated above are for Supply Services only. Under the contract, the rate per kWh for electric supply will be fixed until your December 2021 meter reading. The Standard Product rate for Residential and Commercial customers will remain below National Grid's Basic Service rate until National Grid's Basic Service rates for Residential and Commercial customers change May 1, 2020. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electric supply agreement.

There is no guarantee of savings. The primary intent of the Program is to provide you with competitive choice and longer-term price stability over the duration of the 29-month contract term. However, National Grid rates for electric supply change every six months (May 1 and November 1) for Residential and Commercial customers, and every three months for Industrial customers. National Grid's Basic Service rates may drop below the Standard Product Program rate for Residential customers during any subsequent period.

**ADMINISTRATIVE ADDERS** for all Rockland programs are included in the above rates. These fees are: \$0.001/kWh for the aggregation consultant and \$0.000025/kWh for the Metropolitan Area Planning Council (MAPC), the regional planning agency assisting the Program.

### PROGRAM DETAILS

- As an eligible participant, your account will be automatically enrolled in the Program unless you choose to opt out.
- You may leave the Program at any time without early termination fees.
- You will continue to receive one bill from National Grid.
- You will continue to send payment to National Grid.
- National Grid will continue to respond to emergencies and outages.
- Your reliability and quality of service will remain the same.

| Participation  | Needed  |
|--|---|
| If you want to participate in this program               | No action required  |
| If you do <b>NOT</b> want to participate in this program | Sign the enclosed opt-out card. Mail the card in the enclosed postage-paid envelope no later than <b>NOVEMBER 8, 2019</b> . |

**IF YOU HAVE BEEN MAILED THIS NOTIFICATION**, you do not need to take any action in order to participate in the Program.

**ALL BASIC SERVICE CUSTOMERS** who have been mailed this notification will automatically be enrolled in the Program and start receiving the program's fixed rate beginning on the day of the month that your meter read occurs. The new rate will be reflected on your subsequent month's bill. This date varies by service area. Your meter reading date is shown on your bill.

**TAX-EXEMPT SMALL BUSINESS CONSUMERS** must send or fax a copy of their Energy Exemption Certificate directly to Dynegy via email, fax, or mail in order to maintain their tax-exempt status.

Email: [Salestax\\_geotax@vistraenergy.com](mailto:Salestax_geotax@vistraenergy.com)

Fax: (866) 257-1795

Address: Dynegy, ATTN: Customer Care, P.O. Box 650764, Dallas, TX 75264

**BUDGET PLAN OR ELIGIBLE LOW-INCOME DELIVERY RATE CONSUMERS** will continue to receive those benefits from National Grid.

**IF YOU HAVE SELECTED A COMPETITIVE SUPPLIER AND BELIEVE YOU HAVE RECEIVED THIS OPT-OUT LETTER IN ERROR**, you must sign the attached card and opt out of this program. This will ensure you continue to receive your electricity from that Competitive Supplier and prevent any possible early termination fees.

#### **RENEWABLE ENERGY**

- **INCLUDED: "ROCKLAND LOCAL GREEN" – 5 PERCENT MORE RENEWABLE ENERGY** — No action required to receive this offer. This standard product automatically includes five (5) percent more local renewable energy originating from qualifying Massachusetts Class 1 Renewable Energy Certificates than is required by state law. The price for the standard product is shown in the price comparison chart on page 1.
- **OPTION: "ROCKLAND PREMIUM 100% LOCAL GREEN" – 100 PERCENT RENEWABLE ENERGY**  
The optional product offers an elective one hundred (100) percent local renewable energy originating from qualifying Massachusetts Class 1 Renewable Energy Certificates. Call our program supplier, Dynegy, at (866) 220-5696 to opt in. The price of this offer is \$0.12832/kWh.
- **OPTION: "ROCKLAND BASIC" – NO ADDITIONAL RENEWABLE ENERGY**  
This optional product offers no additional renewable energy originating from qualifying Massachusetts Class 1 Renewable Energy Certificates beyond the amount required by state law. Program participants who want this option must opt in by calling our program supplier, Dynegy, at (866) 220-5696. The price of this offer is \$0.10632/kWh.

**IF YOU HAVE JOINED NATIONAL GRID'S "GREEN UP" PROGRAM** and believe you have received this letter in error, you must sign the attached card and opt out of this program. This will ensure you remain a National Grid Green Up customer.

**SOLAR ELECTRICITY CONSUMERS** will not be impacted and will continue to receive their net metering credits while participating in the Program.

#### **INSTRUCTIONS ON HOW TO OPT OUT**

If you do not wish to participate in the Program, simply sign and return the enclosed postage-paid envelope. The envelope must be mailed or postmarked on or before **November 8, 2019** to avoid automatic enrollment in the aggregation program. There is no penalty to opt out in order to remain on National Grid's Basic Service.

**ANY TIME AFTER ENROLLMENT**, you can leave the Program with no early termination fees. This will occur during the next available billing cycle, whereupon your account(s) will be returned to National Grid's Basic Service.

#### **HOW TO ACCESS BASIC SERVICE IF YOU WANT TO LEAVE THE PROGRAM**

Additional information about National Grid Basic Service electricity rates may be found on the [MASS.GOV](http://www.mass.gov) website here: [www.mass.gov/information-for-consumers-about-the-electric-industry](http://www.mass.gov/information-for-consumers-about-the-electric-industry), or visit the National Grid website <https://www.nationalgridus.com/MA-Home/>. Please refer to the Basic Service category to determine the best option for you. Account holders may also call National Grid at (800) 322-3223.

**FOR MORE DETAILED INFORMATION** regarding your community's Program, visit [Rockland-CEA.com](http://Rockland-CEA.com), or call toll free (844) 243-8424.

#### **SUPPLIER INFORMATION**

The aggregation supplier is Dynegy. You may contact the supplier at (866) 220-5696, Monday through Friday, between the hours of 9:00 AM and 8:00 PM EST, or via email at [DESCustCare@Dynegy.com](mailto:DESCustCare@Dynegy.com).

#### **THERE IS NO GUARANTEE SAVINGS**

The primary intent of the Program is to provide you with competitive choice and longer-term price stability over the duration of the 29-month contract term. However, National Grid rates for electric supply change every six months (May 1 and November 1) for Residential and Commercial customers, and every three months for Industrial customers. National Grid's Basic service rates may drop below the Standard Product Program rate for Residential customers during any subsequent period.